

WNY Pediatric Gastroenterology, PLLC  
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Dear Patients, Parent/Guardians

**RE: COVID19**

**Coronavirus Precautions**

At **WNY Pediatric Gastroenterology**, we are committed to the health and well-being of all our patients and their families. In the midst of the current Coronavirus pandemic, we would like to take this opportunity to reassure you that while we continue to give quality care to our patients, we are actively monitoring and implementing the rapidly changing guidelines from the CDC, the New York Department of Health, the Genesee County Health Department.

**What we are doing:**

1. Aggressively cleaning and disinfecting our waiting rooms, patient rooms exam chairs and common "touch points" to include all doorknobs and all surfaces.
2. In addition to our highest standards of disinfection (Universal Precautions have always employed), we are removing all games, toys, magazines, etc from our reception area infection control purposes.
3. We are requesting that families limit non-essential adults during office visits and when possible only bring the child/children being seen for a visit with **one** parent/guardian.
4. We are limiting our infusion area to 2 infusions per session. Max 1 adult with child receiving infusion.
5. If your child or anyone in your family has a cough, fever, sore throat, and/or shortness of breath, please reschedule your appointment. The CDC recommends that you stay home until free from any symptoms for at least 24 hours without the use of fever-reducing or cough suppressant medication.
6. If a patient is returning from international travel from an area with widespread transmission of Coronavirus (China, Japan, Italy, Iran, and South Korea), please reschedule your appointment for 2 weeks after your return home.

Our staff is committed to maintaining the quality of our care during this period of concern. As this is a rapidly evolving situation, we will continue to share updates through the portal or our Facebook page.

Sincerely,

WNY Pediatric Gastroenterology  
Humaira Hashmi, MD  
Daniel Gelfond, MD  
Colleen Nugent, MD